



KONICA MINOLTA

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CS REMOTE CARE

Your printer. Connected. Monitored. Supported.

LESS DOWNTIME • LESS HASSLE • MORE PRODUCTIVITY

SMART SUPPORT FOR YOUR KONICA MINOLTA EQUIPMENT

CS Remote Care is a smart monitoring service for your Konica Minolta printers and multifunction devices. It automatically communicates with the service team, helping identify problems, monitor your machine and arrange supplies or service when needed.

You spend less time worrying about your printer and more time focusing on your business.

■ AUTOMATIC MONITORING	Your printer is continuously monitored so potential problems can be identified quickly. When your machine needs attention, information can be sent automatically to the service team.
■ FASTER SERVICE	When a problem occurs, our service team can receive information about the fault before attending. This helps determine whether remote assistance or an onsite visit is required.
■ AUTOMATIC TONER ORDERING	You don't have to remember when to order toner. Low toner warnings can be sent to the service team so replacement supplies can be arranged.
■ AUTOMATIC METER READINGS	Forget about manually taking and submitting meter readings. Usage information can be automatically recorded and sent to the service system.

THE BENEFITS TO YOUR BUSINESS

✓ LESS DOWNTIME Problems can be identified quickly so service can be arranged sooner.	✓ NO MANUAL METER READINGS Your machine's usage can be automatically recorded.
✓ NO NEED TO REMEMBER TONER Toner requirements can be monitored automatically.	✓ BETTER INFORMED SERVICE The service team can receive information about problems before arranging a visit.
✓ BETTER PRODUCTIVITY Your staff can focus on their work instead of managing printer problems.	✓ PROACTIVE SUPPORT Early identification of problems can help prevent small issues from becoming bigger ones.

SIMPLE. SMART. PROACTIVE.

You focus on your business. We help take care of your printers.